

The CHOICES Volunteer



CHOICES training at the Agency on Aging of South Central Connecticut in January of 2008.

The CHOICES volunteer, working closely with the Agency on Aging of South Central Connecticut and other local organizations, provides free and unbiased information about Medicare, Medigap, Medicaid (Title XIX), ConnPACE, long term care insurance, and other related benefit programs to seniors and those with disabilities and their families.



In 2009 AASCC awarded Dian Viesselman (Left) the Frank Damush Award at the Agency's annual CHOICES (Connecticut's program for Health insurance assistance, Outreach Information and referral Counseling Eligibility Screening) breakfast. CHOICES coordinator, Leslie Pruitt (right) presented the award, which honors outstanding contributions by a CHOICES volunteer.

One Long Wharf Drive
New Haven, Connecticut 06511



CHOICES Certified Counselor Training 2009



Sponsored by:

- Agency on Aging of South Central Connecticut
- The Center for Medicare Advocacy, Inc.
- Connecticut Department of Social Services, Bureau of Aging, Social Work, and Community Services



of South Central Connecticut
One Long Wharf Drive
New Haven, Connecticut 06511
www.aopartnerships.org

Become a CHOICES certified counselor and volunteer

Help seniors and those with disabilities in your community

The Agency on Aging of South Central Connecticut (AASCC) serves south central Connecticut, and provides counseling, education, and advocacy to Medicare beneficiaries and their families. AASCC serves 20 towns located in the Greater New Haven area.

CHOICES training program

Connecticut's program for Health insurance, Outreach, Information, Counseling, and Eligibility Screening is a comprehensive service. Topics included in the training are:

- . Benefits check-up outreach screening tool
- . ConnPACE (SPAP)
- . Long term care insurance
- . Medicaid (Title XIX)
- . Medicare Parts A, B, C, & D
- . Medicare Savings Programs (QMB, SLMB, & ALMB)
- . Medicare/Medicaid fraud abuse prevention and detection (Medi\$ave)
- . Medigap (supplemental insurance)

Keep current with important issues

Once you become a CHOICES volunteer, you will receive quarterly training and accurate, up-to-date materials. Mailings, e-mails, and training are provided free of charge.

Training agenda

Schedule

From 9:30 a.m. to 4 p.m. each day

- Day 1: Thursday, October 15, 2009
- Day 2: Thursday, October 22, 2009
- Day 3: Thursday, October 29, 2009
- Day 4: Thursday, November 5, 2009
- Day 5: Thursday, November 12, 2009

Lunch

Provided

Location

Agency on Aging of South Central Connecticut
One Long Wharf Drive
New Haven, Connecticut 06511

Materials

Provided by the Center for Medicare Advocacy, Inc.

Fee

Community volunteers - No fee
Aging network professionals - \$125.00
Scholarships available

Requirements

Whether you are an aging network professional or a community volunteer, you will be asked to attend quarterly update training sessions to keep you current on the topics that affect Medicare beneficiaries. You will also be required to report to AASCC, on a monthly basis, any individual counseling sessions and community update trainings that you provide to Medicare beneficiaries and their families.

Registration form

Please print - Space is limited - Register early

Name: _____

Organization: _____

Address: _____

Phone: _____

Fee - Please check one

- Community volunteer - No fee
- Aging network professional - \$125
- Scholarship requested

If a fee is applicable, please make checks payable to AASCC. Payment must accompany registration form

Please send completed form to:

CHOICES

**C/O AASCC - Attn: Leslie Pruitt
One Long Wharf Drive
New Haven, CT 06511**

Please note

- . Registration must be received by Friday September 18, 2009.
- . You *must* register in order to attend.
- . You *must* attend all sessions to become certified.
- . You will be contacted by mail to confirm attendance. Directions to the training will be provided.

Contact AASCC: 203-785-8533

Fax: 203-785-8873

CHOICES hotline: 800-994-9422